



Moneypenny Headquarters

Client: Pochin Construction • Material: Cemboard
Sector: Commercial • Build Type: New Build



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The UK's leading telephone answering specialist Moneypenny had steadily been growing since its inception in 2000. Its main business is looking after telephone calls for businesses.

To no one's surprise, the company found itself struggling for space to accommodate its ever-expanding workforce. Staff ended up occupying five adjacent offices, which were physically separated from each other, as was the staff.

A solution had to be found. It was decided to invest in and create a new modern office building befitting the growth and success of a successful modern-day enterprise.

Moneypenny engaged the help of AEW architects to design a new and exciting office environment. With space to house 1,000 staff, Moneypenny wanted to have a new headquarters, which were both efficient office spaces, as well as a great environment for its staff to operate in. Staff members were asked for ideas for their new work environment. The industry norm was challenged and the resulting designs were an antithesis to most modern office buildings.

Pochin Constructions were chosen as the main contractor to build the new headquarters. A 10-acre site was chosen in the open countryside for the amazing new office space, miles away from any inner city environment with all its noise and distractions.

In turn, RCM were asked to supply its 12mm Cemboard to the construction, because of the building board's excellent acoustic properties, which were a major consideration for the construction of the call-centre

Eventually, a 91,000 sq ft building had been designed and built, to create the perfect environment for call handling

The end result was an amazing building, with plenty of natural daylight, excellent office facilities, with great down-time areas, complete with a tree house and a pub.

Moneypenny's new headquarters have exceeded everyone's expectations. The new building provides the right balance between productivity and down-time. A true testament to imagination, good architecture and quality building materials.



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